

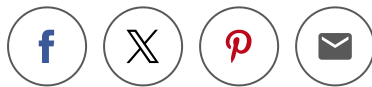
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CENTRAL & SOUTH AMERICA

Travel + Leisure Readers' 10 Favorite City Hotels in Central and South America in 2024

A historic landmark property in Cusco topped the list in our annual "World's Best Awards" survey for 2024, while other winners hailed from elsewhere in Peru, Colombia, and more.

By [Lindsay Cohn](#) | Published on July 9, 2024



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PHOTO: COURTESY OF PALACIO DEL INKA, A LUXURY COLLECTION HOTEL, CUSCO

Looking at rankings for the best hotels in Central and South America's urban hubs, it's clear the once-capital of the Inca Empire is enjoying a well-deserved moment in the sun. Set amid the [Peruvian Andes](#), Cusco is a springboard for exploring the Sacred Valley — and readers voted three hotels there to the top 10 spots on this year's list. Bogotá ranked close behind with two winning properties. T+L readers also gave high scores to properties in Panama City, Santiago, [São Paulo](#), Lima, and Cartagena.

How Voting Works

Every year for our [World's Best](#) on travel experiences around the world (hotels, resorts, cities, islands, cruises, etc.), 186,000 T+L readers completed our survey (over 700,000 votes were cast across all categories, including airlines, etc.).

Hotels were classified as either "luxury" or "non-luxury" based on their location and amenities, and they were [specifically rated on the](#)

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Location

Service

Food

Value

For each characteristic, respondents could choose a rating of excellent, above average, average, below average, or poor. The final scores are averages of these responses.

What Readers Loved

The No. 1 Palacio del Inka, a Luxury Collection Hotel, a mansion in central Cusco and a newcomer to the World's Best Awards, outstripped the rest of the competition with a score of 98.18. Peru ranked strong overall, represented by Monasterio, A Belmond Hotel, Cusco (No. 2) and Inkaterra La Casona (No. 6).

But this year's list included standouts in other countries, too — such as the dazzling Rosewood São Paulo (No. 5), a property that opened in 2022 in what was once the Matarazzo Maternity hospital. The Four Seasons Hotel Bogotá (No. 7) and the W Bogota (No. 10) brought readers' attention to the Colombian capital, while readers fell hard for the Sofitel Legend Casco Viejo (No. 3) in Panama City, which opened in 2023. "It's an amazing hotel to experience a contrast between customer of the Sofitel Legend food, and dining — all world-class. The Singular Santiago (No. 4), excellent location, elegant decor

The Winner

Palacio del Inka, a Luxury Collection Hotel, Cusco: Cusco, Peru

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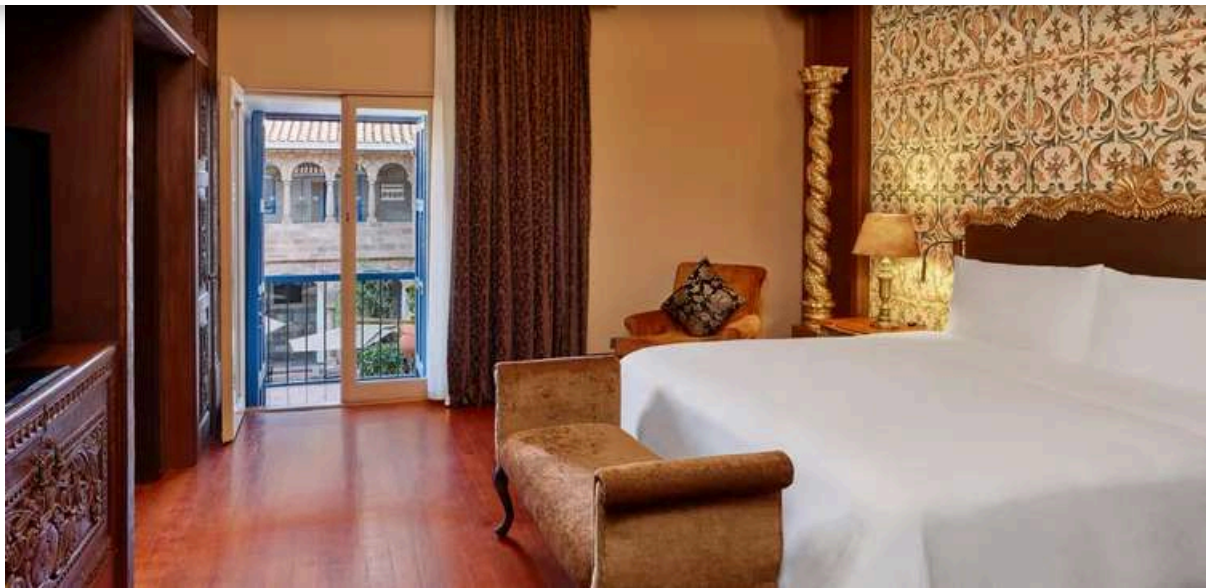


PHOTO: COURTESY OF PALACIO DEL INKA, A LUXURY COLLECTION HOTEL, CUSCO

Situated inside a 500-year-old mansion, this heritage-rich property makes a striking impression thanks to the building's detailed tilework, original art pieces, and carefully maintained antiques. In addition to the beautiful design, T+L readers appreciated Palacio del Inka's connection to local culture — one guest strongly recommended the on-site tour for a history lesson as well as the complimentary cocktail experience at the Rumi Bar to learn how to make a Pisco sour. Readers also fawned over the traditional Peruvian food at the Inti Raymi restaurant, and the breakfast buffet, which is accompanied by a live harp player. Another highlight? The spa features a hydrotherapy circuit — including a dry sauna, Turkish bath, chromotherapy showers, and a heated whirlpool — plus treatments like massages and facials.

The Full List

1. [Palacio del Inka, a Luxury C](#)

Reader Score: 98.18

2. [Monasterio, A Belmond Ho](#)

Reader Score: 97.47

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Reader Score: 96.44

5. [Rosewood São Paulo](#): São Paulo, Brazil

Reader Score: 96.27

6. [Inkaterra La Casona](#): Cusco, Peru

Reader Score: 95.85

7. [Four Seasons Hotel Bogotá](#): Bogotá, Colombia

Reader Score: 95.33

8. [Hotel B](#): Lima, Peru

Reader Score: 95.29

9. [Casa San Agustín](#): Cartagena, Colombia

Reader Score: 94.83

10. [W Bogota](#): Bogotá, Colombia

Reader Score: 94.62

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