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Travel + Leisure Readers' 10 Favorite City Hotels in Central and South America in 2024

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Tue, 9 July 2024 at 5:00 am GMT-5 · 4-min read



A historic landmark property in Cusco topped the list in our annual "World's Best Awards" survey for 2024, while other winners hailed from elsewhere in Peru, Colombia, and more.



Courtesy of Palacio del Inka, a Luxury Collection Hotel, Cusco

Looking at rankings for the best hotels in Central and South America's urban hubs, it's clear the once-capital of the Inca Empire is enjoying a well-deserved moment in the sun. Set amid the [Peruvian Andes](#), Cusco is a springboard for exploring the Sacred Valley — and readers voted three hotels there to the top 10 spots on this year's list. Bogotá ranked close

How Voting Works

Every year for our [World's Best Awards](#) survey, [T+L asks readers](#) to weigh in on travel experiences around the globe — to share their opinions on the top hotels, resorts, cities, islands, cruise ships, spas, airlines, and more. Over 186,000 T+L readers completed the 2024 survey. A total of more than 700,000 votes were cast across over 8,700 properties (hotels, cities, cruise lines, etc.).

Hotels were classified as either resort hotel, city hotel, inn, or safari lodge based on their location and amenities, and they were [specifically rated on the criteria](#) below:

- Rooms/facilities
- Location
- Service
- Food
- Value

For each characteristic, respondents could choose a rating of excellent, above average, average, below average, or poor. The final scores are averages of these responses.

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What Readers Loved

The No. 1 Palacio del Inka, a Luxury Collection Hotel, a mansion in central Cusco and a newcomer to the World's Best Awards, outstripped the rest of the competition with a score of 98.18. Peru ranked strong overall, represented by Monasterio, A Belmond Hotel, Cusco (No. 2) and Inkaterra La Casona (No. 6).

But this year's list included standouts in other countries, too — such as the dazzling Rosewood São Paulo (No. 5), a property that opened in 2022 in what was once the Matarazzo Maternity hospital. The Four Seasons Hotel Bogotá (No. 7) and the W Bogota (No. 10) brought readers' attention to the Colombian capital, while readers fell hard for the Sofitel Legend Casco Viejo (No. 3) in Panama City, which opened in 2023. "It's an amazing hotel to experience a contrast between historic and modern touches," said one happy customer of the Sofitel Legend hotel. "The service, location, quality of rooms, food, and dining — all world-class," summarized another. Voters also praised The Singular Santiago (No. 4), which multiple

The Winner

Palacio del Inka, a Luxury Collection Hotel, Cusco: Cusco, Peru



Courtesy of Palacio del Inka, a Luxury Collection Hotel, Cusco

Situated inside a 500-year-old mansion, this heritage-rich property makes a striking impression thanks to the building's detailed tilework, original art pieces, and carefully maintained antiques. In addition to the beautiful design, T+L readers appreciated Palacio del Inka's connection to local culture — one guest strongly recommended the on-site tour for a history lesson as well as the complimentary cocktail experience at the Rumi Bar to learn how to make a Pisco sour. Readers also fawned over the traditional Peruvian food at the Inti Raymi restaurant, and the breakfast buffet, which is accompanied by a live harp player. Another highlight? The spa features a hydrotherapy circuit — including a dry sauna, Turkish bath, chromotherapy showers, and a heated whirlpool — plus treatments like massages and facials.

The Full List

1. [Palacio del Inka, a Luxury Collection Hotel, Cusco: Cusco, Peru](#)

Reader Score: 98.18

2. [Monasterio, A Belmond Hotel, Cusco: Cusco, Peru](#)

Reader Score: 97.47

3. [Sofitel Legend Casco Viejo: Panama City, Panama](#)

Reader Score: 97.42

4. [The Singular Santiago: Santiago, Chile](#)

Reader Score: 96.44

6. **Inkaterra La Casona: Cusco, Peru**

Reader Score: 95.85

7. **Four Seasons Hotel Bogotá: Bogotá, Colombia**

Reader Score: 95.33

8. **Hotel B: Lima, Peru**

Reader Score: 95.29

9. **Casa San Agustin: Cartagena, Colombia**

Reader Score: 94.83

10. **W Bogota: Bogotá, Colombia**

Reader Score: 94.62

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Sean Bryant

Updated Tue, 9 July 2024 at 4:01 am GMT-5 · 5-min read



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